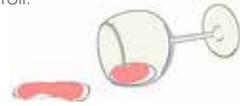


Treat Me Kindly... Carefully lift your furniture, never drag or push it. Heavy furniture will leave indentations in carpets and may mark hard flooring if it is dragged, the furniture may also suffer damage. Always leave a gap behind wardrobes and wall units to allow air to circulate. Uneven floors could give the impression that doors of wall units and wardrobes are out of alignment, so be aware of this and compensate if necessary by adjusting the hinges or packing a corner to level the item. Do not overstrain drop flap stays and hinges or place heavy items onto glass shelves. Rocking backwards on dining chairs or sitting on dining tables can lead to them being damaged or broken. Take care not to drag crockery across any surface or to put heavy items on the surface without protection as these will leave marks. Always use insulated mats for hot items. Please remember to disconnect any light fittings from the mains before changing light bulbs. Do not place furniture near heat sources or air conditioning units, protect from strong or prolonged sunlight and avoid changes in humidity. These tips are given as changes in temperature and atmospheric moisture content will cause movement in furniture.

Spillages... Rubbing, washing or detergents for minor spills should be avoided. Simply act quickly by soaking up the excess liquid with plain absorbent kitchen roll.



Cleaning... Always follow the manufacturer's cleaning instructions. Most lacquer or synthetic finishes on real wood give a semi-permanent barrier to make cleaning as easy as possible. Assume that all wooden furniture will not resist water, chemicals or heat. Natural wax finishes are porous and stain easily. Clean chair covers before soiling becomes ingrained. Fabrics on dining chairs can be protected against staining – please ask for details. Dining chair upholstery can be lightly vacuumed or gently brushed to remove dust. Finger marks can be removed with a clean, slightly damp cloth. Never use silicon wax polishes that leave residue on surfaces. Only use good quality wax-free proprietary furniture polishes, where recommended by the manufacturer.

Some important information for your

Cabinet Order

How to keep your new furniture at its best...



What to expect when your furniture arrives...

Thank you for choosing to shop with us.
Here's a few helpful things we would like to tell you...

Please Keep: Important Information

Will it Fit?... Remember to check your new furniture will fit in your room and access is possible. If you are at all concerned, check the dimensions or call us within 4 days of placing your order.



Guarantee... Enjoy peace of mind with our free 10 year structural guarantee on dining, cabinets and occasional furniture. We also cover other components for 2 years. T&Cs apply, please see our website for further details.

New Scent... Your new furniture may have that new scent. However, if you would prefer not to have that brand new smell just open the windows and doors to allow air to circulate.

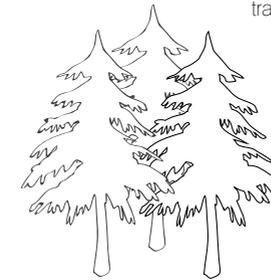


Sunshine... Sunlight can have a damaging effect on furniture. To minimise the effects of fading try to keep your furniture out of direct sunlight. If your furniture sits under glass or close to a window consider using blinds or curtains to protect your furniture and reduce discolouration. Think about rotating your furniture around your room to ensure even exposure to sunlight. The colour of real wood matures with exposure to light, so it is important to move ornaments and to expose table leaves to avoid noticeable colour differences occurring.

Safety... Tall cabinets may need fixing to the wall and most items are marked accordingly. However, if you are unsure about the stability of an item, please contact us.

Important Information

Thank you for ordering your new cabinet furniture from us. We have designed this information leaflet so you can get many years of comfort and enjoyment from your purchase.



Wood... Wood is a natural product, part of its beauty is that no two pieces can be the same. The depth, shade of colours and grain pattern vary from item to item. Modern double glazed and centrally heated houses can create testing environments particularly for solid wood furniture. Some movement and cracking of the timber can be expected. These features have always been evident in solid wood furniture and can be seen in most antiques. Oak will contain Medullary rays. These are seen in the wood as light streaks or ribbons in the wood and are produced by the cells that transmit sap throughout the tree.

Rustic... Furniture crafted using rustic timber will vary from one item to the next. No two items are the same as each has been individually made to give you a unique looking piece for your home. We cannot control this variation and differences must be expected. If you particularly like the features of the item you are looking at we can deliver that one.

Stone... Natural materials such as marble and travertine will vary from one item to the next. We cannot control this variation and differences must be expected. If you particularly like the features of the item you are looking at we can deliver that one.

High Gloss... These finishes are designed to create a contemporary and modern look. They are however very susceptible to scratches from everyday use.

Metal... Try to keep drinks away from your furniture. Certain ingredients, such as those in fizzy drinks can eat away at the protective layer and remove the finish.

Glass... Whilst glass is very tough it is susceptible to scratches from crockery with unglazed edges.