

Turning Your New Mattress

Our mattresses fall into 3 categories. To prolong their lifespan all require either turning and/or rotating on a regular basis, best practice suggests doing this **every week for the first 3 months** to equalise the settlement of the fillings. After the first 3 months your mattress should be turned/rotated every 2 weeks.

Non-Turn mattresses...

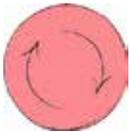
Mattresses with a single sleeping surface, for example Memory Foam, Latex or Pillow Top mattress, should be rotated.

Seasonal-Turn mattresses...

These should be turned once every 3 months and also be rotated from head to foot regularly.

Normal-Turn mattresses...

These should be turned and rotated regularly. Best practice is to rotate and turn the mattress in sequence every week.



When turning your mattress please do not allow it to fall against the side of the divan as this may damage the spring system.

Slatted Bed Bases... Mattresses purchased on their own must be supported on a bed/frame that is of appropriate quality and construction. In the case of slatted bases, the gap between the slats should be no more than 7.5cm. It is strongly recommended that a mattress pad is placed between the mattress and the slats to extend the life of the mattress.



Sunshine... Sunlight can have a damaging effect on furniture. To minimise the effects of fading try to keep your bed out of direct sunlight. If your bed sits under glass or close to a window consider using blinds or curtains to protect it.

Mattress Protectors... We recommend using a mattress cover to protect it from coming into contact with body moisture or other liquids. The mattress protector can be removed and washed on a regular basis to keep your mattress fresh. Your bed guarantee may become void if your mattress is soiled.

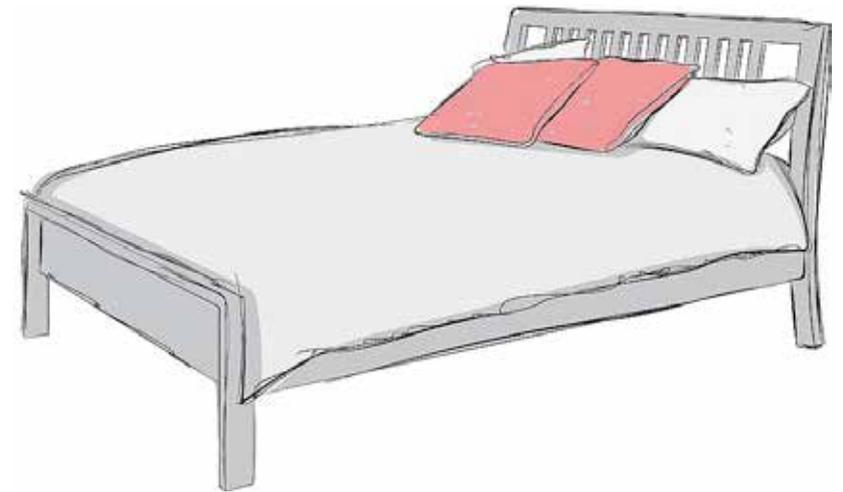
Adjustable Beds... All bed manufacturers impose a weight limit on the adjustable mechanisms they make. This is generally 18 stone (114kg) but some instances may be up to 22 stone (140kg). Please ask if you need further information.

Spring Counts... Where mentioned, these refer to the number of springs in a 150cm (king sized) mattress. The spring count in other sizes of mattress will be in proportion to this.

Some important information for your

Bed Order

How to keep your new bed at its best...



What to expect when your new bed arrives...

Thank you for shopping with us
Here's a few helpful things we would like to tell you...

Please Keep: Important Information

Important Information

Unpacking... Remove any packaging from your bed and leave it uncovered for a few hours to allow any condensation to escape. Please ensure the polythene bag is well out of reach of small children.



Will It Fit?... Have you checked your new bed will fit in your room and access is possible? If you are unsure about the dimensions or descriptions please call us within four days of placing your order so we can ensure you are getting the correct size.

Cleaning... Always follow the manufacturer's cleaning and care label instructions. Regularly clean your bed with a soft brush or lightly vacuum with a suitable attachment. Never wet clean your mattress. If your mattress gets wet, stand it on its side to air and away from direct heat.

Airing Your New Bed... Throw back your covers every morning to allow your bed to air and cool. Memory foam is a manmade product and needs airing.

Guarantee... Enjoy peace of mind with our free 10 year structural guarantee on divan sets, bed frames and mattresses. We also cover other components such as drawers, storage mechanisms, motors and headboards for 2 years. T&Cs apply, please see our website for further details. Please note, mattress soiling can void the supplier's guarantee.

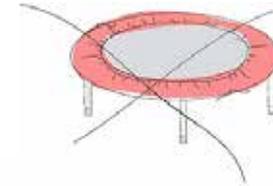
Thank you for ordering your new bed from us. Our beds are designed and made by the UK's top manufacturers to withstand general wear and tear. However, we recommend that you follow this advice to keep your bed in top condition for as long as possible to ensure maximum sleep quality throughout the natural life of your new bed.



New Scent... Your new bed may have that 'new' scent. Unfortunately it will not last forever but if you would prefer not to have that brand new smell, just open the windows and doors for air to circulate.

Removable Covers... If your mattress has a removable, washable cover, follow the care instructions on the label carefully as incorrect washing will invalidate the guarantee.

Treat Me Kindly... Do not bend your mattress or sit on the edges of it for a long time as this can affect its shape. Do not use your new mattress as a trampoline. If your bed is adjustable please do not sit on it when it is in the raised position as it may bend. Make sure the bed is fully flat before getting in or out.



Drawers... Divan drawers are designed to hold lightweight items such as bed linen and should not be overloaded. Check the manufacturer's instructions for weight limit. Regularly check the legs and castors are fully tightened. When moving your bed frame ensure the centre leg is not dragged out of alignment, this can cause the bed to collapse.

Settlement... Your new bed may seem a little strange at first so please allow time for your body to get used to the feel of it. Your new mattress is upholstered with sumptuous fillings which will settle out over time and adapt to your body shape. This is normal and providing that the mattress is properly supported, can be minimised by regular turning and rotating. Most settlement happens in the weeks after delivery.

Bedframes... Different types of bedframes make mattresses feel different so make sure you try mattresses on the correct bedframe.

